



WE ARE HIRING

CUSTOMER SERVICE REPRESENTATIVE

BRANCH OPERATIONS BU

APPLY BY: 09/09/2025 | JOB SCHEDULE: Full time

EXCELLING OPPORTUNITIES

Embark on a journey with our Branch Operations Team to contribute to the objective of offering high quality and timely service to its customers.

As a frontliner, you will be the face of trust, compassion, and care for our valued customers, and you will help consolidate our reputation as a trusted bank.

We currently have an opportunity for a proactive and dynamic individual with a strong analytical mindset. If you wish to be part of our team, we invite you to explore the following job vacancy.

JOB DESCRIPTION

Your responsibility will be to Provide products and services information and assistance to customers; Proactively cross sell appropriate products & services, channel customers to the relevant sections and perform cash and non-cash transactions in view of enhancing the customer experience while safeguarding Bank's assets.

In this role you will:

- Interact with customers to clarify their needs
- Conducting basic financial transactions services, including deposits and withdrawals
- Carrying out operational tasks in a timely manner by following established processes
- Ensuring adherence to external regulatory codes/internal codes of conduct

To succeed, you will be required to demonstrate the following competencies:

- Delivering Results and Meeting Customer Expectations
- Following instructions and procedures
- Collaboration
- Situational adaptability
- Adhering to principles and values

JOB REQUIREMENTS

- GCE A' Level or equivalent certificate
- 7 to 12 months of working experience

Benefits: Attractive remuneration and benefits will be offered to the right candidate.

Should this opportunity match your career aspirations, skills and competencies, you can email your application along with your CV, copy of National Identity Card, copies of certificates to: careers@mcbmaldives.com

The Management reserves the right not to appoint anyone following this advert.

APPLICATION OPEN FOR LOCALS ONLY

Success from
every point
of YOU!

